

# DONALD J. ULRICH, assoc., inc.

manufacturers representative

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05/12/2010

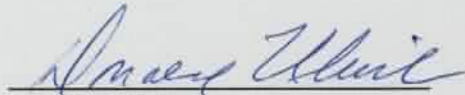
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To whom it may concern:

PCS installed our AVAYA telephone & voicemail system. It has worked well and we are happy with our decision to go with PCS. When changes were needed over the years they respond quickly with just a simple phone call. We value the service.

Sincerely



Donald Ulrich  
Owner