

05/12/2010

Preview Properties  
130 W. Grand River  
Brighton, MI 48116  
800-704-9208  
[www.previewproperties.com](http://www.previewproperties.com)

To whom it may concern:

When it came time to upgrade our telecommunications system in 2009 we contacted PCS for a proposal, amongst several others. The competition was close but we elected to go with PCS and the AVAYA IP Office system. The presentation given by PCS was excellent, their price was very competitive but we primarily based our decision upon the fact that we believed PCS would provide the service that our business values and they have.

The AVAYA IP Office brought our business many, many enhancements. What we value most is the built in customized conference center, phone integration software, and the unified communications capabilities including voicemail-to-email & fax-to-email for our Realtors. Providing our Realtors with the business technology tools they need to succeed was a high priority, and since the majority of them get their email on their mobile phones, voicemail-to-email & fax-to-email were great enhancements. Now our Realtors can get their email, voicemail & fax messages immediately right from the convenience of their mobile phone!

PCS provides proactive support, most things are changed remotely via the internet, and we know we can count on them. Preview Properties takes pride in providing great service with expertise in the real estate industry, PCS does the same in the technology industry.

We have no hesitation in recommending PCS for business technology.

Sincerely,



Lisa Bohlen  
Controller



Chris Bonish  
Technology Manager