



February 25, 2010

To Whom It May Concern:

PCS has been our phone system supplier for more than 5 years. PCS service has been excellent!

We count on our AVAYA phone system from PCS to handle all of our inbound & outbound calls, as well as voicemail messaging for our business, and all of our staff. Our telephone & voicemail system has to operate 24/7 and it has for many, many years. When a failure has occurred PCS replaced the equipment needed promptly, covered it under warranty, and we were up & running quickly and at no additional cost.

We mainly deal with Barry at PCS and enjoy working with him and PCS. We can recommend them as a good service provider.

Sincerely,

Peggy Oke
English District of
The Lutheran Church—Missouri Synod