

Aspen
ONE HOUR
HEATING & AIR CONDITIONING™
Always On Time...Or You Don't Pay A Dime!®

02/28/10

To Whom It May Concern:

We would recommend businesses give PCS 15 minutes to see what they can do for your business. We contacted them for a replacement cordless phone battery and what we got was far greater than that. Technology is changing fast and PCS cares about what technology can do for a business and saving money via "new technologies & new ways of doing things". We received tremendous enhancements without spending any more money per month. In fact we saved a few dollars... We couldn't be happier with what PCS has done for our business.

We used Google to search for a company to sell us a replacement battery for our cordless phone, because the cordless phone battery we had died, and we located PCS. While there PCS offered to do their "Technology Review" to see what we were spending money on each month for the technologies we were using, and to see if anything new could be done for less. We didn't know what to expect but the results were great!

We thought we had a great calling plan from our local phone company for local, long distance & internet but PCS showed us how to do better. They doubled our lines of access, took us from 12 telephone numbers to 4X that amount, local calls & long distance minutes were bundled in, they quadrupled our internet speed, gave us a private ip address and more.

We also used a "service company" for a call recording feature we used, paid a substantial monthly bill for, and PCS showed us a new equipment solution that was far less on a "technology lease" and did much, much more! This was of tremendous benefit and we didn't know it existed.

Voicemail to email; the built-in conference center; automation of our technician call-in reporting; automating our 24/7 after-hours service calls; the wireless phones; windows based programming; remote access to programming; ringing desk sets at the same time as cell phones with the ability to answer from either (with caller id presented); computer telephone integration; easy routing of calls for multiple businesses for inbound & outbound calls with different company greetings, & outbound caller id presented; and more. We can even call a customer from our cell phones and have the company's caller id presented to the customer! Not our personal cell phone numbers.

We received all that and we saved some money over what we were currently investing in our monthly technology budget. How do you beat that?

PCS is a great phone company with committed people!

Sincerely,



Gary Schultz -Co-Owner
Aspen One Hour Heating & Air Conditioning

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